

OPEN

MINUTE ITEM

ATTACHMENTS

**Ordinary meeting of the
Environment and Climate Committee**

Te Kōmiti Taiao / Āhuarangi

Wednesday 16 February 2022

**Commencing at to Hear Submissions to Urban Environment Bylaw Review -
1.00p.m.
via Zoom**

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NCC Footpath Obstacles Count 9 February 2022 By Blind Citizens NZ Nelson Branch

Conducted Wednesday 9th February 2022.
Between 11:30 AM and 2:00 PM.

Date of previous count was 19th November 2021

Quick overview of obstacle count.

Signs	221
flags	25
footpath furniture settings. Per shop.	34
retail displays. Outside shops.	17
more than one sign/flag.	7
pot planters	5
Vespa	1
Total business counted	not available at this time
Business with obstacles	not available at this time

All obstacles counted were in the designated walking area on the footpaths.

Out of the 221 signs counted only 7 complied with the current legislation of being 600mm or less out from the shop. About 150 were between 600mm and 750mm, the largest sign was just over 1 meter.

Trafalgar street

Trafalgar St.

A. side		last count
Council to Westpac		
signs	3	5
flags	3	2
furniture sets (how many Business)	00	
retail displays	00	
more than 1 sign/flag	00	

2

total shops in count	00
business without obstacles	00

B. side

Vodaphone to ASB Bank

signs	17	17
flags	1	2
furniture sets (how many Business)	1	
retail displays	1	
more than 1 sign/flag	00	
total shops in count	00	
business without obstacles	00	

Trafalgar st (2)

C. side

Museum to Church Steps

signs	7	10
flags	00	
furniture sets (how many Business)	00	5
retail displays	1	1
more than 1 sign/flag	00	
total shops in count	00	
business without obstacles	00	
Pot planters	2	

D. side

Church Steps to Holliday Shop

signs	6	5
flags	00	
furniture sets (how many Business)	2	
retail displays	00	

3

more than 1 sign/flag	00	
total shops in count	00	
business without obstacles	00	
Pt planters	3	4

E. side

Food shop to Bridge st

signs	19	19
flags	00	
furniture sets (how many Business)	2	
retail displays	1	
more than 1 sign/flag	00	
total shops in count	00	
business without obstacles	00	

F. side

Bridge st to picture theater

signs	8	10	
flags	6	2	2
furniture sets (how many Business)	3		
retail displays	00		
more than 1 sign/flag	1		
total shops in count	00		
business without obstacles	00		

Bridge street

Bridge Street South

Trafalgar st to Rutherford st (both sides)

signs	27	26
flags	5	5

4

furniture sets (how many Business)	2	3
retail displays	7	00
more than 1 sign/flag	00	
total shops in count	00	
business without obstacles	00	

Bridge st North

Trafalgar st to Collingwood st (both sides)

signs	36	41
flags	5	9
furniture sets (how many Business)	3	4
retail displays	2	
more than 1 sign/flag	2	
total shops in count	00	
business without obstacles	00	

Hardy street

Hardy Street South

Trafalgar st to Rutherford st (both sides) and Church Lane.

signs	48	44
flags	5	8
furniture sets (how many Business)	8	7
retail displays	3	
more than 1 sign/flag	3	
total shops in count	00	
business without obstacles	00	

Hardy st North

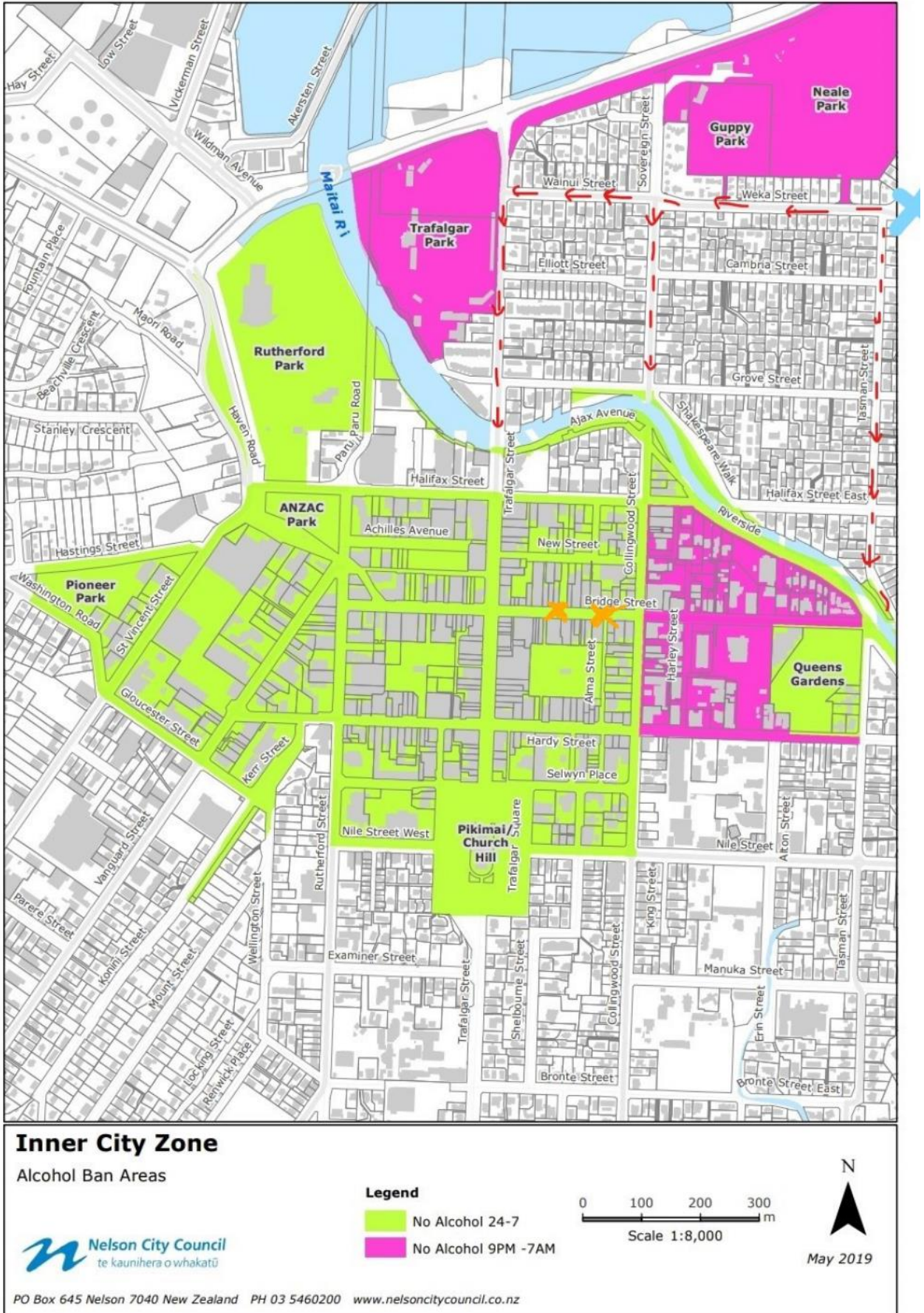
Trafalgar st to Collingwood st (both sides)

Item 5: To hear submissions to the Urban Environment Bylaw: Attachment 1

5

signs	50	53
flags	2	
furniture sets (how many Business)	11	13
retail displays	00	
more than 1 sign/flag	1 (3 signs)	
total shops in count	00	
business without obstacles	00	
Vespa	1	1

Item 5: To hear submissions to the Urban Environment Bylaw: Attachment 2



Speakers

Submission Summary

Urban Environment Bylaw - Submission #29879

Ms Angela Mockett

Nelson 7010

Speaker? False

Department	Subject	Opinion	Summary
NCC - Environmental Management	Please provide your views on the Draft Amended Urban Environments Bylaw, including whether you support or oppose any of the proposed changes – or are seeking other changes to the Bylaw. We encourage you to provide reasons to support your submission		Please see attached.

29879-1

Urban Environments By-law – SUBMISSION

Submitted by:

Name	Address	Contact	Email for contact
Angela Mockett	[REDACTED]	[REDACTED]	[REDACTED]
Linus and Stina Hooper	[REDACTED]	[REDACTED]	
Karen Stade	[REDACTED]	[REDACTED]	
Jonathon Mc Pherson	[REDACTED]	[REDACTED]	
John Leaver	[REDACTED]	[REDACTED]	
Steve Jordan	[REDACTED]	[REDACTED]	
Vicki Charles	[REDACTED]	[REDACTED]	
Mayra Fenner	[REDACTED]	[REDACTED]	
Renei Johnson	[REDACTED]	[REDACTED]	
Lesley Rhodes	[REDACTED]	[REDACTED]	
Erice Jackson	[REDACTED]	[REDACTED]	
Sue and Richard Liddel	[REDACTED]	[REDACTED]	
Maggie Daley and Andy Spring	[REDACTED]	[REDACTED]	
Paul Fleming	[REDACTED]	[REDACTED]	
Michelle Lines	[REDACTED]	[REDACTED]	
Brian Reynish	[REDACTED]	[REDACTED]	
Peter Taylor	[REDACTED]	[REDACTED]	
Neil and Heather Gunn	[REDACTED]	[REDACTED]	
Emma Topliss	[REDACTED]	[REDACTED]	
Steve Mc Glone	[REDACTED]	[REDACTED]	
Georgie and Johnson Scott	[REDACTED]	[REDACTED]	
Marjory Bateson and Robert White	[REDACTED]	[REDACTED]	
Janet Taverner	[REDACTED]	[REDACTED]	
Nannette Mc Kenzie	[REDACTED]	[REDACTED]	

SUBMISSION

In regard to Section 6.6 of the Nelson City Urban Environments By-Law, Control of Alcohol in public places.

We ask Nelson City Council to extend the (central city) no-alcohol zone to include The Wood area in order to assist in addressing ongoing and rising levels of alcohol-related antisocial behaviour, public disorder, property and vehicle damage, littering and late-night noise nuisance occurring in our neighbourhood.

STATEMENT FROM ANGELA MOCKETT

I live in a neighbourhood where one on my street property discharges large numbers of highly intoxicated "guests" onto the streets nightly from 10 pm - 363 days of the year.

The property these guests spill from is Paradiso Backpackers, located at 44 Weka Street. Paradiso is a large hostel capable of hosting well over 220 guests each night - along with an often-substantial number of 'guests of guests', who regularly meet up at this location before getting intoxicated and heading into town at a time when the permanent residents of the Wood are trying to sleep in preparation for the next day.

Guests at Paradiso are on holiday and as such, many will be drinking throughout the day. Gross intoxication is common and accepted by management. (Refer appendix 2) Yet at around 10pm, management of Paradiso announce to the drunken hoards (no exaggeration I assure you) that they either head for bed or head to town to continue the party.

The best part for Paradiso guests who wish to take up the 'head to town offer' is that they don't even have to stop drinking to do so. They can simply walk out the gates of Paradiso with their bottles in hand (at least 99% are carrying bottles from which they are drinking) and begin their raucous, foul mouthed, intoxicated procession through our neighbourhood.

Passing hundreds of previously sleeping citizens, many will sing or carry a digital speaker to keep the party going. Most nationalities are represented. We know this from their party banter and songs. Not ones to worry about sleeping children, workers with early starts or those with illness or worries for which sleep is a blessed relief, Paradiso guests will continue their revelry at the same volume as when they left Paradiso. Why not? As far as they're concerned, they're simply moving between one party drinking venue and the next. Their hosts have not said or done anything to make them think otherwise or consider the impact be having on the hundreds of people they disturb. (Refer Appendix 1: Statement from Martin De Ruyter.)

The only hiccough for them is that nightly the guests need to get rid of their many dozens of bottles before they reach the edge of the current Nelson City No Alcohol zone. Some get caught short and have to toss them in the Maitai at one of the three 3 Bridges that mark the outer edge of the zone. Many others will have lobbed the bottles over fences into our gardens, dropped them in the gutter or kindly left them in a letterbox. After all, Paradiso happily let them walk out with bottles in hand and they now have to find somewhere to dump them. (And yes a bin has been tried but, like most rubbish bins nowadays, it was filled to the brim by 10 am daily freedom campers and financially challenged residents taking an available opportunity to offload their personal rubbish at not cost.

Drinking in our streets is distressing and a blight on our neighbourhood. The problem has grown year on year to an intolerable and dangerous level. Already faced with significant and increasing challenges relating to socio economic factors, homelessness and mental health issues, we residents of the Wood are desperately seeking councils help to tackle this issue before the large numbers of international tourists return and we face an even greater issue than we do now.

Angela Mockett

██████████ Nelson

February 2, 2022

APPENDIX 1

Statement from Martin De Ruyter

This statement was provided in regard to an earlier meeting with Police and Social services but Martin is happy for this to be included in this submission.

I have lived at [REDACTED] since 1990, when what is now Paradiso Hostel was owned by the YMCA.

There have been notable changes that have impacted on the residents in Weka Street and Tasman Street in the years since the YMCA sold the building.

The changes in liquor legislation and the resulting consumption of alcohol by mainly young people who are "guests" of Paradiso. The explosion of global tourism. Guests of Paradiso arriving by car and not bus and then parking in the streets because Paradiso doesn't have the car parks.

I believe Paradiso have always been poor neighbours as they refuse to take charge of the "guests" that leave everything from empty bottles and abandoned cars to condoms in our streets and gardens. Paradiso "guests" will often make considerable noise from mainly verbal arguments, as well as occasionally physically fighting in our streets.

I'm not aware of Paradiso Hostel ever educating their "guests" to respect their neighbours.

Numerous Paradiso managers have said to me they hate managing Paradiso because they get no support from the owner and the "guests" are impossible to manage as they are often intoxicated.

Over the years on a number of occasions I have called St John Ambulance because there has been an intoxicated unconscious Paradiso "guest" either on my property or on the footpath in front of my property.

The incident in late March 2020 during the level 4 lockdown where numerous residents of Weka Street and Tasman Street called the police because of the "party" that was going on at Paradiso was a typical event at Paradiso. What wasn't typical was that the manager and owner let the party happen during a global pandemic and nationwide lockdown.

The following is from a Nelson Mail story about this event :

Police were called out to an incident at Weka St at about 8pm on Saturday, after neighbours complained of loud partying and revelry at the Paradiso Hostel.

Nelson Bays Police area commander Inspector Paul Borrell said along with a council noise complaint, they had been advised of a gathering which did not meet the Government's self-isolation protocols.

Borrell said it was an "unfortunate and disappointing" situation, but police had been working with hostel management to sort the issue out. - Tim Newman, The Nelson Mail/ Stuff March 30th 2020

When the Nelson Mail reporter Tim Newman, spoke to the then manager of Paradiso [REDACTED] about the late March incident, [REDACTED] said nothing happened at Paradiso and there were no complaints. His story changed when the Nelson Mail reporter said that conflicts with what Police Inspector Paul Borrell has told me and also conflicts with the video we have of the Police at Paradiso and the noise coming from the site.

Item 6: Late submission to the Urban Environment Bylaw: Attachment 1

Many years ago when the owner of Paradiso asked for consent from the neighbours to build the Paradiso Motels in Tasman St the residents reluctantly gave consent.

Since then Tasman Street residents have put up with numerous incidents of cars either parking in the wrong direction and parking over driveways. There have also been frequent occasions of people sleeping in their cars on Tasman Street and Weka Street because for whatever reason people can't be accommodated at the Paradiso Hostel or the Paradiso Motel.

The more recent problems related to the Paradiso Motel is the motel now being used as an emergency community home.

While I don't think the residents object to the Paradiso Motel being used as an emergency facility. What I think is the issue is other facilities in The Wood that are contracted to Nelson Marlborough Health to care for people with complex mental and physical needs have the appropriately trained staff full-time at these facilities, to manage the care of the people in emergency or residential care.

My understanding is the Nelson City Council some years ago called "time" on new residential care facilities either operated or contracted to Nelson Marlborough Health for residential care of people with complex care requirements, because The Wood was turning from a residential neighbourhood into a facility neighbourhood. Effectively the Nelson City Council said no more care facilities.

Paradiso has always been known as the "party place" and the residents near Paradiso have put up with living near a party house which at times resulted in 2am calls to the police and noise control. This Paradiso "party house" business model will have collapsed along with global tourism.

The residents' concern was before pandemic when global tourism was booming there were people sleeping in their cars while appearing to visit the Paradiso Hostel and it was starting to get out of control. In the last year I've phoned the council to remove cars and vans that have been abandoned by what would appear to be so-called backpackers leaving town and abandoning their vehicles.

What the residents who have Paradiso as it's neighbour are asking for is Paradiso not to be allowed to return to "normal" where van loads of people are sleeping in their vehicles outside our homes because they are visiting Paradiso for the party and the pool. We are also concerned at what business model Paradiso will adopt because the tourists are no longer coming.

Martin de Ruyter

██████████

The Wood

Nelson

Appendix 2:

Quotes taken directly from online reviews giving verbatim evidence of the ongoing levels of drunkenness and disorder associated with relating Paradiso Backpackers.

The following reviews can be found at:

https://www.tripadvisor.com/ShowUserReviews-g255678-d257635-r446354348-Paradiso_Backpackers-Nelson_Nelson_Tasman_Region_South_Island.html

<https://www.expedia.co.nz/Nelson-Hotels-Paradiso-Backpacker-Hostel.h7055271.Hotel-Information>

<https://www.hostelworld.com/hosteldetails.php/Paradiso-Backpackers/Nelson/27995>

<https://www.hostelworld.com/hosteldetails.php/Paradiso-Backpackers/Nelson/27995>

https://www.nz.kayak.com/Nelson-Hotels-Paradiso-Backpacker-Hostel.565561.ksp?r9ck=iq&gclid=EAlaIqobChMIyl-P_r3g9QIVzXwrCh2pAwFcEAMYAyAAEgL9IvD_BwE

21 Jan 2022

There were people drinking alcohol at the entrance at 11pm at night and were drunk and rude. 21 Jan 2022

WORST experience. I wouldn't recommend anyone to stay in Paradiso. I have stayed in many hostels before, in NZ or CHAOTIC, UNCLEAR, UNFRIENDLY. Little we know how chaotic the management is. 20 Jan 2021

Open drug use, dirty party hostel, loud at all hours, doors constantly slamming hard. Drunk guy stumbling in middle of night waking everyone up 8 Mar 2020

Great location, but it's a college party house. I've been to many college House parties and this place is just like many of those that I have been.

There is a sign stating that the outside common area would be closed after 10 to keep the noise down. Well I guess that is not enforced at all. The music was loud, the beer bottles clanking all night and people shouting and partying till the late hours. 2 Mar 2020

Party hostel. Noisy all night. Rude staff. If you want to hang out all night without sleeping drunken, it is the right place. Feb 2021

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“

This is a party hostel and should be advertised as such. Clearly management doesn't care AT ALL about rules being reinforced and young backpackers have taken over any health and safety restrictions. “ 18 Jan 2021

It was very noisy especially at night with people drinking alcohol. 16 Jan 2021

The party hostel. Don't stay here if you're looking for a quiet night Feb 2021

Loud music and drunk roommates. 3 Apr 2021

This is a budget party hostel. Paradise for drunk people. The outside area closes at 10 pm and the night porter is supposed to close that area and control the noise so that people unfortunate enough to have a room poolside (like myself) aren't kept awake all night. However, that doesn't happen at 10 but not until midnight and everyone's too drunk and idiotic to comply anyways. 23 Feb 2020

No control on guests, anybody could enter, reception closed at 8 pm and then big party with total mess Feb 2020

Noise of drunk guests coming back late. Jan 2020

The place was SO noisy too, despite having signs everywhere saying quiet from 10pm my partner had to get out of bed to ask other guests to keep it down at 2am! Feb 2020

Came for some R&R with my partner and turned out to be a huge party scene. Guest's played loud (shitty) music nonstop while drinking from morning to 5 am. Bathrooms were gross and smeared with puke. Only recommend if you like to party and be disrespectful of everyone else around you. Feb 2020

Just another noisy, loud hostel. I felt like room wasn't even clean after previous guests. Great if you want to party, awful if you want to get some good night rest. Mar 2021

Above that 98 % percent of the backpackers where smoking weed all day. Feb 2020

Do not go there! The place is good outside looking but noisy ++++ Worst night ever in NZ People similar as pathetic young animals have no respect at all of any rules. Staff useless. What a shame for Nelson city... Feb 2019

“loud and intense” 28 Feb 2021

, great if you want to be social less great if you want something low key and chill. 28 Feb 2021

“extremely noisy place at night, got very little sleep. wouldn't stay again if you paid me. seemed to be no security to control noisy guests at 3 in the morning.” Mar 2021

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It was soo loud so many people drinking and making sound. 23 May 2021

There was a great atmosphere everyone talking to each other but come 10:30pm music off & everyone is to go town; 31 Dec 2020

Atmosphere was too lively and I was woken up multiple times by people drinking and shouting throughout the night. Location is far out from the centre of town. 22 Feb 2020

“This is a party hostel and the noise went on all night.” 25 Jan 2020

STAY AWAY. Public areas are nice but everyone seems to be under drugs or super drunk. Feb 2020

Noisy at all times, unclean, overcrowded’ Party hostel. Feb 2020

Didn’t like the noise of all the guests partying outside - couldn’t get away from it 19 Dec 2020

it was so loud all night that we couldn’t sleep. Not recommended April 2020

“The location is only ok. It’s far from the city center. All of the doors are left open all night because of the parties. Especially on Friday. This is a huge security issue.. The place was disgusting because of the number of drunk people and the party during the Friday night I stayed. Showers and bathrooms had vomit all over. Fireworks and drinking all the way up to 3AM was not cool. Overall won’t recommend. Ever “22 Nov 2019

“Every night partiyng loudly and drinking as been too much for me to endure.....
Left after one week of deception :(“ Feb 2019

Noise levels were far too loud, 10pm no drinking, respectful noise limits was not enforced either night 4 June 2019

Drug use (even staff appeared to be in on it) 19 July 2019

A lot of drugs in this hostel so if that's something that bothers you I would stay away. We were kept awake until 2am 28 Nov 2019

It was very loud in the night. If you just seek a cheap place to stay for a quite night DONT go there. If you are a 18 year old young grown up for party and fun, this is your place to go I guess. Dec 2019

We felt like crashing into a 30-year-old teenager's house party. 23 Oct 2019

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Wild party till 4 am so nobody who wanted sleep couldn't coz of massive noise, loud music, screams banging and so on Dec 2019

"it's very dirty, crowded, and a loud party vibe at all hours, kinda feels like a frat house." 14 Nov 2019

It felt like a frat house and the people there acted like it as well. April 2018

Good if you want to party. Its pretty crowded and there isn't really any control. 28 Feb 2017

"Big, loud and late. It was the weekend and the party started early and people were loud, slamming doors and jumping in the pool well after the 10p outside curfew." January 2018

I felt unsafe. The door didn't lock, kitchen was disgusting, loud, party backpackers. Good for young party animals. Didn't even last the night. Management would not refund us even though we decided to leave around 4pm. Feb 2018

Super crowded feeling. I think it's just because it is such a huge hostel but I wouldn't stay here again. Feels like a party hostel. Apr 2017

"People here are LOUD and drinking 24/7" December 2017

"Lack of sleep caused by the incessant noise from those who still derive endless hours of entertainment from getting drunk and then discussing their current state of intoxication. I would have enjoyed this hostel when I was 13 before such things lost their novelty, but praise the Lord, I am no longer 13."
December 2017

"Aside from the fact that everybody else in the hostel was drinking from and to the early hours. Smoking any imaginable combination of 'herbs'.
April 2017

"Don't expect to get some rest before 2am . There is a closing time and no drinking policy after 11pm (in theory)." Dec 2016

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"We got warned but didn't listen...People we met along the way on our road trip warned us about this hostel but we didn't listen because we had already booked our room... that was a mistake.

Seriously NEVER leave your food in the kitchen, everything that a drunk person can eat without cooking it WILL GET STOLEN!! I mentioned drunk people, there is a reason for that as at night the kitchen (although there are signs everywhere saying "no alcohol after 11pm") will be packed with people getting drunk, throwing stuff around making noise that you can hear throughout the whole building as well as equally many people standing outside making even more noise by throwing bottles around, cheering for the guy who is trying to chuck his 13th beer and just plainly being rude. So if you appreciate party, rude Germans and vomiting people at the toilets every night, this is the place for you! But if you appreciate sleeping at least 5 hours a night, keeping all the food you paid for and not having to deal with the smell and remains of vomit on the toilets, for heavens sake don't go there!!" Feb 2016

"Big kinda party atmosphere to the whole place. Really good if your perpetually 16 I guess? Lots of rich German kids being rich kids.
Sep 2015

"In all seriousness, at least 60% of the guests are boozed up German gap year kids aged around 18 trying to live the dream."
April 2015

"It's absolutely rammed with people and the party didn't stop until 4:30am." Dec 2014

"Lots of people who don't seem to care about others. These guests also feel the need to party into the night and come home drunk and loud as well." Dec 2014

The major downside is that this hostel is very busy and as another reviewer said, full of young Germans who love to drink all day. Dec 2014

"This hostel is fantastic if you're an 18 year old German who wants to drink all day (98% of the guests). However if you're not, your stay will be quite unpleasant. May 2014

"Lots of drinkers and very noisy" Mar 2014

If you are a party animal and a young person of foreign extraction, this is probably a great party place to stay at. People staying in the dorms found it noisy and were concerned by the lack of fire evacuation information, and the locked gates. Appears understaffed. Mar 2014

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This hostel is basically filled with teenagers who want free food so they can spend all of their money on beer. The atmosphere is so uncomfortable and I felt completely horrible the entire time we were there. Feb 2014

Unfortunately, I guess I am just too old to enjoy spring break atmosphere amongst mostly German 18-year-old partyfolk. Make sure you read the reviews, Nov 2013

If you're in your early 20's and want a party hostel this is for you... It wasn't for us.. It's supposed to be quiet after 10pm - we were kept up til 2am. Feb 2013

Don't stay here if you want to sleep. Fellow backpackers were most inconsiderate. Go elsewhere, unless you want a shallow party experience. Jan 2013

"We should've taken our Lonely Planet seriously when it called Paradiso "club med for the impoverished." Pretty crazy party scene - it would have been fun for us 10 years ago. 18-22 year olds partying loudly by the pool at all hours - we were there 3 nights in January and it was like that every night. "Mar 2012

Do not stay here

"This hostel felt like we were staying in a facility which encouraged loud, obnoxious behavior, excessive alcohol consumption, and felt overall dirty & tacky. Staff just went along with it. After 9 PM the kitchen area became the social center, and the area was packed full of young loud drinkers consuming alcohol."
Jan 2012